



## REPORT/RECOMMENDATION

<b>To:</b> <b>MAYOR AND COUNCIL</b>	<b>Agenda Item</b> <u><b>Item No. IV. H.</b></u>
<b>From:</b> <b>Karen Kurt</b>  <b>Assistant City Manager</b>	<input checked="" type="checkbox"/> <b>Action</b> <input type="checkbox"/> <b>Discussion</b> <input type="checkbox"/> <b>Information</b>
<b>Date:</b> <b>June 29, 2012</b>	
<b>Subject:</b> <b>Resolution Adopting the Performance Measures Developed by the Council on Local Results and Innovation and the 2012 Performance Measure Report</b>	

**ACTION REQUESTED:**

Approve resolution adopting the performance measures developed by the Council on Local Results and Innovation and the 2012 Performance Measure Report.

**INFORMATION/BACKGROUND:**

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services, and measure residents' opinions of those services. At that time, Edina enrolled in the proposed program. In February of 2012, the Council released a comprehensive performance measurement system for cities and counties to adopt in 2012 and fully implement in 2013.

Cities that elect to participate in the standard measures program for 2012 are eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and are also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2013 (if levy limits were in effect – which they are not).

In order to receive the per capita reimbursement in 2012, counties and cities must file a report with the Office of the State Auditor by July 1, 2012. The report must contain a resolution indicating that the City has adopted the program and the actual results of the performance measures.

The Council on Local Results and Innovation's measurement program is very basic. The City has also joined the International City/County Management Association (ICMA)'s introductory performance measurement program (CP101) which contains more measures across more functional areas. The City will receive a report from ICMA on its inaugural year results in August. Staff is looking forward to talking more about how performance measurement will support our new direction in work planning during our upcoming business and budget meetings.

**ATTACHMENTS:**

Resolution and Report

**RESOLUTION NO. 2012-90**  
**ADOPTING THE PERMORMANCE MEASURES DEVELOPED**  
**BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION AND**  
**THE 2012 PERFORMANCE MEASURE REPORT**

WHEREAS, The State of Minnesota has adopted a performance measurement program developed by the Council on Local Results and Innovation and participation in the program bestows certain benefits to participating government organizations,

WHEREAS, The City of Edina supports transparency and accountability in government operations,

NOW, THEREFORE, BE IT RESOLVED, that the Edina City Council of Edina Minnesota as follows:

1. Adopts and implements the minimum ten performance measures developed by the Council on Local Results and Innovation;
2. Will implemented a local performance measurement system as developed by the Council on Local Results and Innovation;
3. Will survey its residents on the services included in the performance benchmarks; and
4. Will report the attached results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

Dated: June 19, 2012

Attest: \_\_\_\_\_  
Debra A. Mangen, City Clerk

\_\_\_\_\_  
James B. Hovland, Mayor

STATE OF MINNESOTA)  
COUNTY OF HENNEPIN) SS  
CITY OF EDINA )

CERTIFICATE OF CITY CLERK

I, the undersigned duly appointed and acting City Clerk for the City of Edina do hereby certify that the attached and foregoing Resolution was duly adopted by the Edina City Council at its Regular Meeting of June 19, 2012, and as recorded in the Minutes of said Regular Meeting.

WITNESS my hand and seal of said City this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

\_\_\_\_\_  
City Clerk



**Council on Local Results and Innovation Performance Measures  
Report to the State Auditor  
June 19, 2012**

<b>Council on Local Results and Innovation Performance Measures</b>	<b>City of Edina Results through December 31, 2011</b>
<b>General:</b>	
1. Citizens' rating of overall quality of services	2011 Quality of Life Survey Questions #11-23 (averaged) Excellent -34% Good - 55% Only Fair - 6% Poor -2% Don't Know -3%
2. Percent change in taxable property market value	-2.21% from 2010 to 2011
3. Citizens' rating of overall appearance of the City	2011 Quality of Life Survey Question #45 Excellent - 11% Good - 48% Only Fair - 20% Poor - 5% Don't Know - 17%
<b>Police Services:</b>	
4a. Part I and II crime rates	Part I crimes - 2028 (2010) Part II crimes - 2292 (2010)
4b. Police response time	263.5 seconds (4.39 minutes)
<b>Fire Services:</b>	
5a. Citizens' rating of quality of fire protection services	2011 Quality of Life Survey Question #12 Excellent, - 67% Good - 28% Fair - 1% Poor - 0% Don't Know - 3%
5b. Fire response time	340 seconds (5.67 minutes)
5c. Emergency Medical Services response time	259 seconds (4.30 minutes)
<b>Streets:</b>	
6. Average city street pavement condition rating	Using the pavement condition index (PCI) scale of 0-100, the average condition of the pavements in Edina is 53.
7. Citizens' rating of the quality of snowplowing on streets	2011 Quality of Life Survey Question #22 Excellent - 40% Good - 55% Fair - 4%

Council on Local Results and Innovation Performance Measures	City of Edina Results through December 31, 2011
	Poor - 1% Don't Know - 1%
<b>Water:</b>	
8a. Citizens' rating of dependability and quality of City water	2011 Quality of Life Survey Question #14 Excellent - 10% Good - 61% Fair - 19% Poor - 9% Don't Know - 0%
8b. Operating cost per 1,000,000 gallons of water pumped	\$1,943.00
<b>Sanitary Sewer:</b>	
9a. Citizens' rating of dependability and quality of City sanitary sewer service	2011 Quality of Life Survey Question #15 Excellent - 20% Good - 77% Fair - 1% Poor - 1% Don't Know - 2%
9b. Number of sewer blockages on City system per 100 connections	Number of sewer blockages = ten $10/(48,000/100) = 0.0208$
<b>Parks and Recreation:</b>	
10. Citizens' rating of the quality of City recreational programs and facilities (parks, trails, park buildings)	2011 Quality of Life Survey Questions #17 (park maintenance) Excellent - 41% Good - 57% Fair - 1% Poor - 0% Don't Know - 1%  2011 Quality of Life Survey Question #18 (trails) Excellent - 31% Good - 62% Fair - 5% Poor - 1% Don't Know - 3%  2011 Quality of Survey Question #19 (recreation) Excellent - 30% Good - 59% Fair - 0% Poor - 0% Don't Know - 11%